

13.4.1 DAIP 2022-2023 Progress Report

## Disability Access and Inclusion Plan (DAIP)

## Progress Report 2022/2023

### **Public Authority Details**

Name of public authority: Name of contact person: Phone number: Email: Shire of Broomehill-Tambellup Pam Hull, Strategic Support & Projects Officer 9825 3555 mail@shirebt.wa.gov.au The <u>Disability Services Act 1993</u> requires Public Authorities to report annually on the implementation of its Disability Access and Inclusion Plan (DAIP). These reports are used to generate the DAIP Minister's Progress Report each year which will be tabled in Parliament by December 2023.

<u>A Western Australia for Everyone: State Disability Strategy 2020-2030</u> (the Strategy) sets the foundation for building a more inclusive Western Australia. The Strategy intends to protect, uphold and advance the rights of people with disability living in Western Australia. The vision of the Strategy is that people with disability, and those who share their lives, are engaged and feel empowered to live as they choose in a community where everyone belongs.

The Strategy references the role of Disability Access and Inclusion Plans (DAIPs) as an important way of ensuring that public authorities continue to improve access and inclusion outcomes for people with disability.

DAIP progress report is due on Monday 31 July 2023.

To send completed Progress Reports, or for enquiries, please email: <u>statedisabilitystrategy@communities.wa.gov.au</u>

### **Reporting guidelines**

- Detail activities that can showcase your organisation's work in implementing your DAIP.
- Highlight any progress made towards your organisation's DAIP.
- When detailing an activity or action, please provide:
  - o description of the activity
  - o outcome or impact of the activity
  - quantitative (anything that can be measured) and qualitative data (feedback, direct quotes etc)
- Focus areas for this reporting period are:
  - Outcome 3; strategies or activities that improved communication accessibility.
    For example, training, policy standards or communication tools to ensure people with different communication needs experience an equitable level of service.
    Please see Attachment 1 Outcome 3; Information and Case Studies
  - Outcome 5: strategies or activities that have resulted in a more accessible and inclusive complaints management process. Please see Attachment 2 – Outcome 5; Information and Case Studies
  - Outcome 7; Increased employment and retention of people with disability in Public Authorities.
    - Any new approaches being taken to increase the rate of disability employment.
    - Any new approaches or strategies to retain existing people with disability employed at Public Authority.

#### Administrative requirements:

- Please send your Progress Report in Word format.
- please include high resolution<sup>1</sup> photos wherever possible. Permission from individuals featured in photos must be sought and made available upon request as photos will be used in preparing Minister's Progress Report to be tabled in Parliament.

### **Progress Report**

<sup>&</sup>lt;sup>1</sup> High Resolution (hi-res) is a term that refers to a high-resolution image. A hi-res image is an image that has been scanned at a large size or with a high DPI (dots per inch). This results in an image that can be enlarged to a large size without losing quality.

## <u>Outcome 1</u>: People with disability have the same opportunities as other people to access the services of, and any events organised by, a public authority.

This outcome area is about enhancing or ensuring that all people can access your organisations public events and general services.

- a) Description of activity, action, or event.
- b) Outcome achieved and any supporting evidence (including photographs and feedback from people with disability and / or the community)
- 2022/2023 No specific actions to report

## Outcome 2: People with disability have the same opportunities as other people to access the buildings and other facilities of a public authority.

This outcome area is about enhancing or ensuring accessibility in the planning, design, and improvement of built infrastructure.

a) Description of activity, action, or event.

During 2022, the Shire of Broomehill-Tambellup completed a streetscape upgrade in Broomehill, including the creation of a Heritage Precinct based around the Broomehill Museum building, which was constructed in 1898.

Works included a minor realignment of the road intersection with Great Southern Highway, installation of new kerbing, ramps and stairs with tactile ground surface indicators, replacement of paving, installation of street furniture and planting of street trees.

The area at the front of the Broomehill Museum has been developed into a welcoming forecourt with seating and landscaped gardens. Paving is flush with the entry to the Museum, eliminating steps while a gentle slope directs stormwater away from the entrance.

The volunteer-driven Broomehill Heritage Group has been proactive in creating an 'unmanned museum', whereby the building is opened and monitored remotely 7 days per week, and the exhibits are displayed securely in custom-built and well-lit cabinetry. The Museum grounds have been enhanced with recently-laid paved pathways leading to external displays which are a work in progress.

Prior to these works being undertaken, even accessing the footpath on this side of the road was difficult for people with visual impairment or using a mobility aid. The internal Museum collection was a cluttered display of artefacts and documents that was difficult to physically navigate. In the Museum yard, old machinery and equipment was stored in an old shed with limited safe access and restricted viewing.

b) Outcome achieved and any supporting evidence (including photographs and feedback from people with disability and / or the community)

The new work has resulted in accessibility improvements – not only to the streetscape, but also to the Broomehill Heritage Group's collection at the Museum.

The modifications to the streetscape provide a safe, defined crossing point to a wellconstructed paved surface leading to the Museum, as well as linking to Holland Park and accessible public amenities. The layout of the internal displays at the Museum has been considered and implemented to maximise viewing opportunities for all interested people, including those with disability.

The paved paths that have been laid in the grounds of the Museum connect the streetscape to the external Museum displays. Once works are complete, these paths will provide access and viewing through the shed that houses the displays.

Photos attached:



1. Broomehill streetscape 1



2. Broomehill Streetscape 2 - Museum forecourt



3. Broomehill Museum entry



4. Broomehill Museum - interior



5. Broomehill Museum - paths

# <u>Outcome 3</u>: People with disability receive information from a public authority in a format that will enable them to access the information as readily as other people are able to access it.

This outcome area is about enhancing and ensuring that information and communications are inclusive and accessible.

- a) Description of activity, action, or event.
- b) Outcome achieved and any supporting evidence (including photographs and feedback from people with disability and / or the community)
- 2022/2023 No specific actions to report

# <u>Outcome 4</u>: People with disability receive the same level and quality of service from the staff of a public authority as other people receive from the staff of that public authority.

This outcome area is about enhancing and ensuring that the quality and range of your services and processes are consistent, inclusive, or readily adjust to people's needs.

- a) Description of activity, action, or event.
- b) Outcome achieved and any supporting evidence (including photographs and feedback from people with disability and / or the community)
- 2022/2023 No specific actions to report

## <u>Outcome 5</u>: People with disability have the same opportunities as other people to make complaints to a public authority.

This outcome area is about enhancing and ensuring that complaints mechanisms effectively receive and address complaints from any members of the community, staff or customers.

- a) Description of activity, action, or event.
- b) Outcome achieved and any supporting evidence (including where possible photographs and feedback from people with disability and / or the community)
- 2022/2023 No specific actions to report

## **Outcome 6**: People with disability have the same opportunities as other people to participate in any public consultation by a public authority.

This outcome is about enhancing and ensuring consultation and engagement strategies consider the ways in which all people can participate to inform information, strategies, or decision-making processes of an organisation.

- a) Description of activity, action, or event.
- b) Outcome achieved and any supporting evidence (including where possible photographs and feedback from people with disability and / or the community)
- 2022/2023 No specific actions to report

## <u>Outcome 7</u>: People with disability have the same opportunities as other people to obtain and maintain employment with a public authority.

This outcome is about your organisation's activity in directly employing people with disability; and enhancing the recruitment and maintenance of the employment of people with disability.

a) What strategies or actions has your Public Authority undertaken to increase the number of people with disability employed?

No specific actions.

b) What strategies or actions has your Public Authority implemented to retain the people with disability you employ?

No specific actions.

c) Outcome achieved and any supporting evidence (including photographs and feedback from people with disability and / or the community)

The Shire continues to employ one person who is on the autism spectrum on a casual basis, one day per week with the Parks and Gardens team. The employee's placement at the Shire complements other work activities that he undertakes during the week, and his parents report his 'Shire time' is the highlight of his week.

Team members engage effectively with the employee, and actively involve him in various gardening activities. Senior staff consider the benefits to the employee's employment with the Shire are definitely two way, with team members becoming more disability aware through day to day interactions.

### **Additional questions**

1. Were there any factors that impacted on your ability as a Public Authority to implement your Disability Access and Inclusion Plan?

Available funds will always impact the ability to complete required upgrades that improve access to the Shire's buildings and facilities. We have been fortunate over the past two years that grant funding has been available that allowed the Shire to complete a significant access upgrade at the Broomehill Recreational Complex, and the streetscaping in Broomehill this year.

Completion of upgrade works to other buildings and facilities to improve access are dependent on either external funding, or significant budget allocation.

2. What specific activities did your organisation undertake to promote or raise awareness of your Disability Access and Inclusion Plan in this reporting period?

Nil

### **General feedback**

If you have anything else you wish to share about your organisation's experiences, please include below:

#### Thank you for completing the 2022/2023 DAIP Progress Report.